



CWC P.G. CO. BOARD MEETING SUMMARY JANUARY 20, 2026

OPERATIONAL UPDATES

The Board reviewed the operational 5-15 Report highlighting key accomplishments, plans and priorities, challenges and emerging risks, and improvement opportunities. Notably, the Board discussed the development of a capstone-style report, led by the Communications team, intended to highlight the Calgary West Central Primary Care Network's (CWC PCN) accomplishments since inception and provide transparency as the organization prepares for the regionalization of PCNs. The Board also discussed a proposed expansion to the Dietitian Program's inclusion criteria to include polycystic ovarian syndrome (PCOS), reflecting needs identified through physician and partner engagement and supporting more responsive, patient-centred care.

BOARD KEY PERFORMANCE INDICATOR (KPI) DASHBOARD

The Board received an update on the Key Performance Indicators (KPI) dashboards and discussed next steps to support their continued refinement. To continue to strengthen how organizational performance is monitored and communicated, an initial review of the current KPI dashboard will be undertaken by the Board Officer group to identify iterative improvement opportunities, with recommendations brought forward to the Board for discussion and approval. This approach supports efficiency while maintaining full Board oversight, with progress to be tracked and reported as work advances.

UPDATE ON MODERNIZING ALBERTA'S PRIMARY HEALTH CARE SYSTEM (MAPS) INITIATIVE

The Board Chair and Executive Director provided updates on regional transition activities and advised that the recent MAPS Town Hall was postponed pending the release of additional messaging from PPHS. Transitions for the Chinook and Palliser PCNs are underway but continue to experience delays due to increased complexity, with similar timing impacts anticipated for the CWC PCN. Further updates will be shared with members as new information becomes available, with continued focus on minimizing impacts to frontline care and supporting physician members.

The next Board meeting is scheduled for February 17, 2026.

Should you have any questions or would like further information, please send your request to board@cwpcn.com.